

SERVICE AREA: ADULTS AND OLDER PEOPLES (AO)								
	P A F	B V P I	L P S A	Indicator	2004/2005 Performance 1st Quarter	Band 2004/05	Comparison with 2003/04	
<b>B.</b> Cost and Efficiency	B11		✓	Intensive home care as a percentage of intensive home and residential care	14	2	→	☹
<b>C.</b> Effectiveness of Service Delivery and Outcomes	C26			Admissions of supported residents aged 65 or over to residential/nursing care	75	5	↑	☺
	C27			Admissions of supported residents aged 18-64 to residential/nursing care	2.8	5	↑	☺
	C28	53	✓	Intensive home care	5.5	2	→	☹
	C29			Adults with physical disabilities helped to live at home	2.3	2	↓	☹
	C30			Adults with learning disabilities helped to live at home	2.1	3	→	☹
	C31			Adults with mental health problems helped to live at home	1.2	2	↓	☹
	C32	54	✓	Older people helped to live at home	61	2	↓	☹
	C51			Direct payments	51	3	→	☹
<b>D.</b> Quality of Services for Users and	D37			Availability of single rooms	82	2	↑	☺
	D39	58		% of people receiving a statement of their needs and how they will be met	75	2	→	☹
	D40	55		Clients receiving a review	47	2	→	☹
	D55	195		Acceptable waiting time for assessment	63		*	
	D56	196		Acceptable waiting time for care package	58		*	
<b>E.</b> Fair Access	E47			Ethnicity of older people receiving assessment	0.65	2	→	☹
	E48			Ethnicity of older people receiving services following an assessment	1.00	4	→	☹
	E50			Assessments of adults and older people leading to provision of service	38	2	↓	☹
	E61			Assessments of older people	49		*	